

*Junaya Family Development Services pay respect to elder's past, present and emerging and acknowledges the strength, courage, wisdom and culture of the Dharug peoples, on whose land we work. We recognise that sovereignty was never ceded and. It always was and always will be, Aboriginal land.*

## Referral Form

*Junaya Family Development Services (Junaya) is a community-based organisation offering Targeted Earlier Intervention services and support for families living on or connected to the Blacktown LGA. Junaya delivers programs and services to improve the lives of families by focusing on building safe, healthy and happy relationships.*

Do you live in the Blacktown LGA?  Yes  No

What suburb do you live in?

**Junaya offers a variety of programs and services, please tick the services that you are interested in:**

- Family support** – 12-week case management and family coach to help you achieve your family goals. This is suitable for families who either have (i) care of their children, or (ii) have children who are living in out-of-home care, but there is a DCJ family restoration plan in place.
- Youth Support** – 12-week youth worker and mentor to engage young people in education, positive social connections and transition to independence.
- Parenting Program** – Evidence based group programs for parents to promote safe environments and healthy relationships with their children.
- Youth Program - Outreach** Evidence based Youth programs for young people to promote social and emotional wellbeing.
- Strengthening my family** – 4-week program after completing a Parenting program to help parents/carers implement learning into practice.
- Counselling** - Linked into a local counselling service (onsite or outreach) and assistance finding a provider through Mental Health treatment plan and/or Victims Services.

**Are you working towards a restoration goal?**  Yes  No

If yes, is attendance at parenting group:

- Ordered by the court?
- Part of a formal plan for restoration?
- Parents want to build capacity to apply for restoration in the future

**Purpose of referral**

What is the main reason for this referral? Provide a brief description:

What do you want to achieve in your family?

Junaya has Weekly Allocation Meetings on Wednesday's. Is this referral needing a response within 48 hours?  Yes  No

If yes, please provide the reasons for the urgency and the request will be considered by the intake officer:

## Section 1 – Family details

Date of referral:		
Preferred Title: <input type="checkbox"/> Mr <input type="checkbox"/> Mrs. <input type="checkbox"/> Ms <input type="checkbox"/> Miss <input type="checkbox"/> Mx		Family Name:
Preferred Name/s:		Given Names:
Street Address:	Suburb:	Postcode:
Date of Birth:	Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Non-Binary <input type="checkbox"/> Prefer not to state <input type="checkbox"/> Self-describe:	
Contact phone number:		
Email:		
What culture/s do you identify with?	What language/s do you speak?	
	What country were you born in?	
	Do you need an interpreter: <input type="checkbox"/> Yes <input type="checkbox"/> No <small>Junaya Family Development Services does not provide interpreter services for parenting programs. If you need interpreter services, we can connect you with services that can support your language needs</small>	
Do you identify as Aboriginal? <input type="checkbox"/> Yes <input type="checkbox"/> No Do you identify as Torres Strait Islander? <input type="checkbox"/> Yes <input type="checkbox"/> No Prefer not to state <input type="checkbox"/>		
If you identify as an Aboriginal or Torres Strait Islander, do you have a preference to work with an Aboriginal worker or are you happy to work with a non-Aboriginal worker?		
Do you identify as living with a disability? <input type="checkbox"/> Yes <input type="checkbox"/> No  If yes, please state supports you need to access services:  Is there any other information you would like to share about your support needs?		

Current living arrangements:

- Living with Family
- Homeless
- Live in Refuge
- Sole Parent with Child(ren)
- Couple with Child(ren)
- Couple without Children
- Other Family

**Information about the children in the family *(all service types)***

Name of child	DOB	Is the child Male/Female /Non-binary /Other	Name of Childcare / Preschool / School	Current care arrangements • With parent/s? • Alternate care with / without DCJ Restoration plan

Are you pregnant  Yes  No

## Section 2 Safety concerns

Are there any current concerns about safety or wellbeing for you or your children?

*This can include concerns about mental health, violence or abuse, or thoughts about suicide / self-harm. If urgent, notify management immediately.*

No

Yes (if yes, details about safety concerns, including information about current ADVOs or APVOs)

**For Playgroup only referrals – GO TO SECTION 5**

### Department of Communities & Justice – Child protection involvement

Are the children currently in the care of the parent/carer requesting the service?  Yes  No

If no is the:

DCJ is currently working with the family.

the child or young person is living in alternate care arrangements.

there is a formal plan for Restoration with DCJ.

If involved with DCJ please provide the following details:

Name of DCJ caseworker:

DCJ office:

### Section 3 Support needs

Junaya provides support for families experiencing a range of issues. Which of the following issues below apply to your situation.

- Financial    Housing    Parenting    Alcohol and/or other drugs    Mental health    Legal
- Domestic or family violence    Family relationships    Isolation    Health and wellbeing

Other, please state:

Are there currently any Family Law proceedings?

- No
- Yes

Please provide details:

Are you receiving supports from any other agencies?  Yes  No

*This information helps us to work with other services if you give your consent to help us provide the coordinated supports.*

Please provide the name of any agencies you are currently receiving services from:

## Section 4: Parenting programs

Which parenting programs are you interested in? *(to be referred to PSO for further assessment)*

- Bringing up Great Kids       Steps to Safer Parenting
- Circle of Security
- Tuning into Teens

Have you attended any parenting programs before?    Yes    No

If yes, please provide details (List the name of the program/s and when it was completed):

What is the main reason for this referral?

What would you like to learn from the program?

### **Childcare – At times we can provide free childcare**

Do you require childcare when attending the parenting program?

- No
- Yes

If yes, please provide details:

### **Do you need any of the following**

- Support with reading and writing
- An interpreter. If so, which language?

Do you identify as living with a disability?    No    Yes

If yes, please state supports required to assist in accessing our services:

## Transport

Groups will be held at Junaya office, 8 Grafton Street Blacktown. Will you need support arranging transport?  No  Yes

If yes, will you require a pickup from your home or from Blacktown Station?

Details:

## Section 5 – Consent for Junaya to retain the family/clients referral information

The information you provide on this form includes your personal information. Your personal information is protected by law, including the Commonwealth Privacy Act.

We are using an IT System called the 'Data Exchange' to store your information. This system is hosted by the Australian Government Department of Social Services (DSS). The personal information that is stored on the Data Exchange is only disclosed to us for the purpose of managing your case.

You do not have to consent to sharing your personal information with DSS. If you do not consent to us sharing your personal information, it will not affect the services you receive. If you do not consent to sharing your personal information with DSS, you can ask for this information to be removed at any time.

DSS de-identifies your data. This means they remove information that identifies you or that could be used to re-identify you (e.g., your name).

DSS combines your data with other clients' data in the Data Exchange to identify trends at the program level. This information is used to develop policy, administer grant programs, and conduct research and evaluation. DSS may use this data to produce reports which may be shared with other organisations. The data in these reports is de-identified.

You can find more information about how DSS will manage your personal information in the DSS privacy policy on their website <https://www.dss.gov.au/privacy-policy>

This policy explains:

- how to access the personal information that is stores about you on the Data Exchange
- how you can ask for this information to be changed or removed
- the circumstances in which DSS may disclose personal information to overseas recipients
- how to complain about a breach of the Australian Privacy Principles by DSS, and how DSS will deal with your complaint.

	Yes	No
I consent for my personal information to be stored in the Data Exchange	<input type="checkbox"/>	<input type="checkbox"/>
I consent to participate in follow up Research, Surveys or Evaluation	<input type="checkbox"/>	<input type="checkbox"/>

PLEASE CONSULT WITH PARENT ABOUT THIS



## Section 6 – Information about referring agency

*If this referral is being made on behalf of a person wanting support, please complete the following.*

Referring agency:	Address:
Name:	Email:
Phone:	Position:
Is the person being referred aware a referral has been made to Junaya Development Family Services <input type="checkbox"/> YES <input type="checkbox"/> NO	
What is your current role in supporting the person being referred?	
Are you planning to continue support following the referral?	
What achievements have been made through support provided?	
What services are you seeking from Junaya? i.e., case management, parenting programs, etc.?	
Are you aware of other services currently supporting the family? If so, please list:	

### How did you find out about Junaya Family Development Services

Website     DCJ     Other Services     Social media     Other

Please forward completed referral to: [intake@junaya.org.au](mailto:intake@junaya.org.au)

**Office Use Only - Junaya Family Development Services**

Allocated to:

Date allocated:

Service Type:

- Intake and eligibility
- Assessment
- Family Capacity Building
- Family Capacity Building - Intensive
- Parenting programs
- Strengthening my family
- Playgroup